

# Privacy Policy

Last update: May 15th, 2018

## Introduction

DEKRA respects your privacy and value the relationship we have with you. This privacy policy describes the type of information we collect from you or that you provide when you visit our website [wireless.dekra-product-safety.com](http://wireless.dekra-product-safety.com). This policy informs you about the own policy and practices for the collection, use, processing, storage, transfer, protection and disclosure of information we may collect about you.

This policy does not apply to information collected by third parties, including through applications or content that can be directed through a link to our website or be accessible through it.

Read this policy carefully to understand our privacy policies and practices with respect to your information and its treatment.

If you do not agree with our privacy policies and practices, you may choose not to use our website. By accessing or using our website, you expressly accept this privacy policy, which may be modified from time to time. Your continued use of our website, once the changes are made, implies your knowledge and compliance with them, so you should check this policy periodically to be aware of them.

## Transfer of Data

There is no transfer of Data.

## Collection of Personal Information

Personal Information is understood as data that can be used to identify, directly or indirectly, a person to whom the information is applied.

The information we can collect about you includes your name, surnames, email address, login information (username and password) and that related to the internet connection, the computer you use to access our website and data about its use.

DEKRA Testing and Certification S.A.U. will not collect any personal information about you unless you choose to provide it voluntarily (for example, by obtaining a newsletter subscription, participating in surveys, generating product downloads, signing up for marketing events, promotions or job offers) except for that related to the internet connection.

We ask that you do not send or share with us sensitive personal information, such as government-issued information, financial data, information related to ethnicity, race, political opinions, religion or other beliefs, health, genetic or biometric data, criminal history or union membership.

## Use of Personal Information

When you voluntarily provide us with Personal Information, we will use it to:

- Present our website and its content.

- Offer information, products or services that you request.
- Satisfy other purposes for which you have provided it.
- Get in touch with you, directly or through another group company, in reference to our services and the services of our group of affiliated companies that may interest you.
- Fulfill our obligations and enforce our rights derived from any contract entered into between you and us, including those for billing and collection
- Inform you of the changes made to our website or to the products or services we offer or provide through it.
- Process your orders
- Register for an event
- Manage a job application
- Improve the contents of our website
- Get in touch with our clients for marketing and sales activities once you send us your consent
- Other purposes, with your consent.

### **Disclosure to Third Parties, Service Providers and Others**

The information we collect from our users will only be communicated to companies of the DEKRA group.

On occasion, DEKRA may be required to disclose your Personal Information by law, legal process, litigation and / or requests from public and governmental authorities.

### **Cookies**

When browsing through our website we collect certain information automatically about your computer and your browsing actions and guidelines, such as:

- Information about your visits to our website, including traffic data, location, records and other communication data, and the resources you use or access to our website.
- Information about your computer and your Internet connection, including your IP address, operating system and browser type.

This is done through the cookies that are files that the website or the application that uses, installs in your browser or on your device, Smartphone or tablet, during your tour of the pages or by the application.

Some cookies remain on the computer after leaving the website, while most are set to expire between 1 and 24 months after the last visit to the website that set the cookie, others may not expire due to their nature.

You can see below the different types of cookies:

- **Permanent:** also known as persistent, help websites remember information and browser settings to give faster and easier access when they visit later. They remain on your computer until they are deleted.
- **Temporary:** these are known as session cookies and only last until the browser is closed, the websites use them to store temporary information such as the items in their shopping cart. They are active during the visit to the website and therefore they are deleted from our computer when they leave it.
- **First-party** that are established by the website that is being visited, can be persistent or temporary, websites can use this type of cookies to store information that will be used the next time you go to the website.

- Third party that are those whose ownership is of a third party who will be the one who deals with the information collected. Do not belong to the website is being visited.

The information we collect automatically is statistical data. This helps us improve our website and offer a better and more personalized Service

Among the technologies we use to collect this information automatically are cookies of origin and third-party cookies:

- First-party Cookies
  - Session: give session and access information and it is a temporary cookie that disappears when the session is closed.
  - Technical and Functional: User identification by session and parameters necessary for navigation and are strictly necessary for the operation of our "Customer Area"
- Third Party
  - Google Analytics: that allows us to analyze the browsing habits of users, with the aim of optimizing the website, functionality and maintenance. It provides us with information about the type of device, browser used, origin of web access, browsing activity and search terms used

If you want to restrict, block or delete cookies you can also do this through the web browser settings. You can configure your browser to notify you when a cookie is going to be used, in order to reject it or accept it. Also, you can configure the browser to reject all cookies or accept only cookies returned to the origin servers.

You can also visit <http://www.aboutcookies.org> for more information on how to manage and eliminate cookies in different Internet browsers.

We do not collect personal information automatically, but it is possible that we automatically link the information collected with the personal information we obtain about you from other sources or that you provide us in case of legal requirement.

However, cookies are important for the proper functioning of the site and disabling them can degrade the experience and interface with the website.

Our website can modify this Cookies Policy according to legislative and regulatory requirements, so users are advised to visit it periodically

### **Retention of Personal Information**

DEKRA does everything possible to make it easier for you to keep your Personal Information updated and accurate. Your Personal Information will be stored exclusively during the period of time necessary to comply with the purposes described in this Privacy Policy or at the time of collection; as necessary to comply with a legal obligation, resolve disputes and enforce our agreements; unless the law specifies otherwise.

At the end of the retention period, DEKRA will erase your Personal Information in a manner designed to ensure that it cannot be reconstructed or read.

### **Data Security**

DEKRA takes the security of Personal Information very seriously. To protect the Personal Information you have provided against accidental or unlawful destruction, loss or modification,



DEKRA uses technical and organizational security measures to prevent any disclosure or unauthorized access with secure systems protected by firewalls, intrusion detection software and processes to alert us in the case of a potential or real intrusion in our information systems.

In addition, DEKRA uses standard security protocols and mechanisms to exchange the transmission of confidential data, such as credit card details. When you enter sensitive personal information, such as your credit card number on our site, we encrypt it using Secure Socket Layer (SSL) technology.

### **Data Security Breach**

DEKRA has an Incident Response Team that will react immediately to execute a Remediation Plan in response to any unauthorized access to our information systems and databases. If a data breach occurs that could affect your Personal Information, you will be notified as soon as possible once the data breach has been determined. The notification will be made by email or by mail according to the information that is required.

### **Join us**

If you apply for a job in the Join us section of our website, your application and any additional information you provide may be used to assess your knowledge and interests regarding job opportunities at DEKRA. DEKRA will keep your information for the purpose indicated above and for the time allowed by current law.

### **Children's Privacy**

Our website is not directed to children under 13, so we do not knowingly collect personal information from them. If you are below the established age limit, do not use or provide information on our website.

In the event that we have knowledge that we have collected or received personal information from a child under the age of 13 without parental consent, we will remove that information immediately.

If you believe that we have collected erroneously or unintentionally, Personal Information of a minor without the correct consent of the parents, please notify us via email to the address [dataprotection.es@dekra.com](mailto:dataprotection.es@dekra.com) so that we can immediately, eliminate this information from our systems.

### **Changes to this Privacy Policy**

As a technology company, our systems are updated and changed as can this Data Privacy Policy. We will post the modifications here and notify you when the Policy is updated on the home page of our website.

The date of the last update of this privacy policy can be identified at the top of this page.

### **Exercise your Rights**

You have the right to obtain confirmation of whether DEKRA is processing your personal data, therefore, you have the right to access your personal data, rectify inaccurate data or request its deletion when the data is no longer necessary, as well as other rights that You can request as additional information.



The rights can be exercised through the free channels provided by DEKRA, or by mail to the address C/ Severo Ochoa N° 2 29590, Campanillas / Málaga / España, directing your communication to the Quality Department or by email to: [dataprotection.es@dekra.com](mailto:dataprotection.es@dekra.com)

You can request additional information about data protection by sending an email to [dataprotection.es@dekra.com](mailto:dataprotection.es@dekra.com)

### **Contact Information**

If you have questions or comments about this privacy policy and our practices in that matter, please contact us at the following address:

DEKRA	Testing	and	Certification	S.A.U.
C/Severo	Ochoa	Nº	2	29590
Campanillas / Málaga / España				

To the attention of: Quality Department

Or write us to email: [dataprotection.es@dekra.com](mailto:dataprotection.es@dekra.com)